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Warranty

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Garantie

Garantie

Warranty

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Warranty

Garantia

Limited Product Warranty

Limited Product Warranty

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1. Coverage of Limited Warranty

1.1 This limited warranty (see “Exclusions” and “Limitations” in Section 2) (“Limited Warranty”) confers upon you specific rights and remedies against Acer. Please read this document carefully, by making a claim under this Limited Warranty, you will be deemed to have understood and accepted its terms. Independent of this Limited Warranty, you may have different and more expansive rights and remedies against the merchant who sold you the Acer product. This Limited Warranty does not operate to limit such rights.

Consumer have legal rights under applicable legislation governing the sale of consumer goods and this warranty does not exclude, limit or suspend any such applicable rights. For example, Consumers have at least a 24 month warranty starting from the date of purchase - independently of what is stated on any warranty cards or other materials.

1.2 Acer warrants any Acer product, including genuine Acer parts and components (offered as “Options” and/or “Accessories) which have been installed in your Acer product at the time of purchase, (collectively, referred to as “System”) first sold to an end-user in a country of the European Economic Area (the “Territorial Scope”) to be free from defects in materials and/or workmanship under conditions of normal use for the duration of the warranty period specified on the Limited Warranty card supplied with your System (“Warranty Card”).

1.3 Any software supplied with your System, including the operating system, is provided, “As Is”. Acer does not warrant that the operation of any software supplied with your System will be uninterrupted or error-free, or that such software will meet your requirements.

1.4 If you make a claim under this Warranty, Acer will, at its option, repair or replace any defective System or any parts thereof covered by this Limited Warranty by using new or factory-refurbished parts or Systems. In the event that Acer opts to use factory-refurbished parts or Systems, they will have performance characteristics equal to those of new products. All exchanged parts and Systems replaced under this Limited Warranty will become the property of Acer.

1.5 The warranty period commences on the date of purchase. Your original purchase invoice (sales receipt), showing the date of purchase of the System, is your proof of the date of purchase.

1.6 Warranty service will be performed based on the primary language used in the EEA country where the service request is made. Warranty repair services involving language based aspects of your System (e.g., keyboards, software) may not be capable of being performed in any other language(s) than the primary language(s) used in the EEA country where the service request is made.

2. Exclusions and Limitations

This Limited Warranty is subject to the following exclusions and limitations:

2.1 Exclusions

This Limited Warranty does not extend to:

2.1.1 any product not manufactured by or for Acer, or first sold to an end-user in a country outside the Territorial Scope of this Limited Warranty.

2.1.2 any product that has been damaged or rendered defective as a result of

2.1.2.1 use of the System other than for its normal intended use, including, without limitation, failure to use the System in accordance with the User’s Guide that accompanies the System, or any other abuse or neglect with respect to the System;

2.1.2.2 modification of the System including use of parts not manufactured and/or sold by Acer;

2.1.2.3 service or repair by anyone other than Acer or an Acer Authorized Service Provider;

2.1.2.4 improper transportation or packing when returning the System to Acer or an Acer Authorized Service Provider; or

2.1.2.5 improper installation of third-party products (e.g., memory cards).

2.1.3 loss of any, or damage to, programs, data, or removable storage media. You are responsible for saving (backing up) any programs, data and/or removable storage media. Please note that Acer may opt to replace the System submitted for warranty services with a remanufactured product of equal quality, and, thus, any data stored by you on your original System may become permanently inaccessible to you.

UK

2.1.4 consumable parts, i.e., parts that require periodic replacement during the normal course of the System's use, including without limitation, notebook batteries.

2.1.5 minor defects of LCD displays occurring in Systems equipped with LCD display technology, provided that there shall not be more than four (4) defective pixels per million pixels on a given LCD display, and provided further that, if the display panel is divided into nine (9) equal rectangular areas, there shall be no more than one defective pixel in the central area of the display.

2.2 Limitation and Disclaimer of Warranty

2.2.1 If you make a claim under this Limited Warranty, you are deemed to have agreed that repair, and (upon availability) replacement, as applicable, under the warranty services described herein, is your sole and exclusive remedy vis-à-vis Acer or any of its corporate affiliates or parent companies with respect to any breach of the Acer Limited Warranty set forth herein.

3. Obtaining Warranty Service

To report any claims and/or to obtain warranty service, please refer to the contact information set out on your Warranty Card or visit http://www.Acer.com

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LIMITED WARRANTY CARD

PRODUCT	WARRANTY PERIOD AND TYPE
AC1xx, AT1xx	1y On site intervention NBD + 2nd and 3rd year free spare parts only
Other Servers	3y on site intervention NBD
Storages	3y on site intervention NBD
Server/Storage Options	1 year carry-in (or the server's/storage's residual warranty if installed in a Acer server/storage)

Warranty Upgrade Options

To obtain more information about or to order any of the warranty upgrade options please visit Acer WEB-sites or call the corresponding phone number in your Country.

Herstellergarantie

Herstellergarantie

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1. Geltungsbereich der Garantie

1.1 Acer räumt Ihnen mit dieser Garantieerklärung (siehe „Ausschlüsse" und „Einschränkungen" in Abschnitt 2) bestimmte, nach Art und Inhalt begrenzte Rechte ein. Bitte lesen Sie dieses Dokument sorgfältig durch. Durch die Ausübung von aus dieser Garantie abgeleiteten Rechten erklären Sie konkludent, dass Sie deren Bedingungen verstanden und akzeptiert haben. Ihre gesetzlichen Rechte (Gewährleistung) gegenüber der Partei, von der Sie dieses Acer Produkt unmittelbar erworben haben, bestehen, ohne durch diese Garantie berührt zu werden, neben und unabhängig von dieser Garantie.

Die Verbraucher haben gesetzliche Rechte im Rahmen der geltenden innerstaatlichen Rechtsvorschriften über den Verbrauchsgüterkauf und diese Garantie wird geltendes Recht nicht ausschließen, begrenzen oder aussetzen. Zum Beispiel haben die Verbraucher ab Kaufdatum (Neugerät) eine wenigstens 24 Monate geltende Gewährleistung - unabhängig davon, was auf Garantiekarten oder anderen Materialien aufgeführt wird.

1.2 Acer garantiert, dass jedes „System" (siehe sogleich), das in einem Land des Europäischen Wirtschaftsraums und der Schweiz (das „Einzugsgebiet") erstmalig von einem Händler an einen Endverbraucher verkauft wurde, bei normaler Verwendung für die Dauer der auf der mit Ihrem System mitgelieferten Garantie-Karte („Garantiekarte") vermerkten Frist frei von Material- und Verarbeitungsfehlern ist. Als „System" gilt hier Ihr fabrikneues Acer-Produkt, zuzüglich aller Acer-Originalbauteile und Komponenten (sofern diese zum Kaufzeitpunkt als „Optionen" und/oder „Zubehör" angeboten worden waren und bereits im Zusammenhang mit dem Kauf Ihres Acer-Produkts installiert worden waren).

1.3 Software, die mit Ihrem System mitgeliefert wird, einschließlich des Betriebssystems, fällt nicht in den sachlichen Geltungsbereich dieser Garantie. Acer garantiert nicht, dass diese Software ohne Unterbrechungen oder fehlerfrei funktioniert oder Ihren Anforderungen genügt.

1.4 Im Garantiefall repariert oder ersetzt Acer nach billigem Ermessen schadhafte von dieser Garantie gedeckte Systeme oder deren Teile durch neue oder neuwertige Teile oder Systeme. Sollte Acer neuwertige Teile oder Systeme verwenden, so handelt es sich dabei um generalüberholte original Acer Produkte, deren Leistungsmerkmale denen fabrikneuer Produkte gleichkommen. Alle ausgetauschten Teile und Systeme, die im Rahmen dieser eingeschränkten Garantie ersetzt werden, gehen in das Eigentum von Acer über.

1.5 Die Garantiefrist beginnt mit dem Zeitpunkt des Kaufs. Ihre Rechnung (Kassenzettel), mit dem Kaufdatum des Systems ist Ihr Kaufbeleg.

1.6 Soweit sprachliche Aspekte für den Garantieservice relevant sind (z.B. Tastaturen, Software), ist die primäre Landessprache des jeweiligen EWR-Staates maßgeblich, in dessen Staatsgebiet der Garantieservice in Anspruch genommen wird. Falls dies Ihren Ansprüchen nicht genügt, bleibt es Ihnen unbenommen, sich an den Acer Kundendienst in jenem Land zu wenden, in dem Sie Ihr Acer Produkt gekauft haben.

2. Ausschlüsse und Einschränkungen

Diese Garantie unterliegt folgenden Ausschlüssen und Einschränkungen

2.1 Ausschlüsse

Diese eingeschränkte Garantie erstreckt sich nicht auf:

2.1.1 Produkte, die nicht von oder für Acer hergestellt wurden oder die ursprünglich in einem Land außerhalb des Einzugsgebiets dieser Garantie an einen Endabnehmer verkauft wurden.

2.1.2 Produkte, die durch folgende Handlungen beschädigt oder funktionsunfähig gemacht wurden,

2.1.2.1 zweckentfremdete Verwendung des Produkts, einschließlich aber nicht beschränkt auf Nichtbeachtung der mit dem System gelieferten Benutzeranleitung oder anderer Missbrauch oder Vernachlässigung des Systems;

2.1.2.2 Veränderung des Systems, etwa durch Verwendung oder Einbau von Bestandteilen, die nicht von Acer hergestellt und/oder verkauft wurden;

2.1.2.3 Service oder Reparatur durch unautorisierte Dritte, d.h. nicht von Acer oder Acer-Vertragswerkstätten;

2.1.2.4 unsachgemäßer Transport oder Verpackung bei Rücksendung des Systems an Acer oder eine Vertragswerkstätte; oder

2.1.2.5 unsachgemäße Installation von Produkten von Drittanbietern (z.B. Speicherkarten).

2.1.3 Verlust oder Beschädigung von Programmen, Daten oder Wechselspeichermedien (ausgenommen in Fällen der Produzentenhaftung entsprechend der Produkthaftungsgesetzgebung die jeweils auf den vom Endverbraucher erlittenen Schaden Anwendung findet). Sie sind für das Abspeichern (Backup) von Programmen, Daten und/oder für Wechselspeichermedien verantwortlich. Wie bereits erwähnt, behält Acer es sich vor, zur Reparatur eingesandte Systeme durch neue oder generalüberholte Produkte von wenigstens vergleichbarer Qualität und Leistungsfähigkeit zu ersetzen, wodurch alle von Ihnen auf Ihrem Originalsystem gespeicherten Daten für Sie auf Dauer unzugänglich werden können.

2.1.4 Verbrauchsmaterialien, d.h. Teile, die bei der normalen Nutzung des Systems regelmäßig ausgetauscht werden müssen, einschließlich, aber nicht beschränkt auf Notebook-Batterien.

2.1.5 Geringfügige Mängel bei LC-Displays, die in Geräten auftreten, die mit LC-Display-Technologie ausgestattet sind, vorausgesetzt, dass nicht mehr als vier (4) Pixelfehler pro Million Bildpunkte auf einem Display auftreten und vorausgesetzt, dass man bei einer Aufteilung des Displays in neun (9) gleich große rechteckige Felder nur einen Pixelfehler im mittleren Feld des Displays antrifft.

2.2 Einschränkung und Ausschluss der Gewährleistung

2.2.1 Andere als die hier ausdrücklich eingeräumten Rechte können aus dieser Garantie nicht abgeleitet werden. Dies gilt insbesondere für alle sonstigen ausdrücklichen oder stillschweigenden Garantien für die Acer jegliche Haftung ablehnt. Dazu gehören u.a. stillschweigende Garantien für die Verkehrsfähigkeit oder Eignung für einen bestimmten Zweck.

2.2.2 In keinem Fall haftet Acer für Schäden aus Zufall oder für Mangelfolgeschäden,entgangenen Gewinn oder Verlust von Erwerbsmöglichkeiten, Daten oder Nutzungsmöglichkeiten, unabhängig davon, ob sich solche Ansprüche auf vertragliche Ansprüche oder unerlaubte Handlungen gründen oder diese sich auf Zusicherungen stützen, die im Zusammenhang mit der Verwendung des Systems stehen oder dessen Leistungsfähigkeit betreffen, oder sich auf die von Acer gelieferte Software beziehen, unabhängig davon, ob diese vorinstalliert ist oder dem Produkt beiliegt. Dieser Haftungsausschluss gilt selbst dann, wenn Acer auf die Möglichkeit solcher Schäden hingewiesen worden sein sollte.

2.2.3 Die in Absatz 2.2.2 enthaltenen Einschränkungen oder Haftungsauschlüsse kommen nicht zur Anwendung, wenn die von Ihnen erlittenen Verluste oder Beschädigungen das direkte und unmittelbare Ergebnis einer willkürlichen Irreführung durch Acer oder der Verletzung einer Rechtspflicht von Acer sind, und Acer wenigstens mit grober Fahrlässigkeit gehandelt hat, oder wenn deren Anwendung einen sonst zulässigen Anspruch gegen Acer unter der Produkhaftungsgesetzgebung, die jeweils auf den vom Endverbraucher erlittenen Schaden Anwendung findet, einschränken würde.

2.3 Wenn Sie diese Garantie in Anspruch nehmen, erkennen Sie an, dass über die hier beschriebenen Garantie- und Ersatzleistungen hinaus keine weitergehenden vertraglichen Ansprüche im Zusammenhang mit dem Erwerb oder den Gebrauch Ihres Systems gegenüber Acer oder anderen Firmen des Acer-Konzerns bestehen.

3. Inanspruchnahme von Garantieleistungen

Bitte wenden Sie sich mit allen Reklamationen und/oder zur Inanspruchnahme von Garantieleistungen und das für Sie lokal zuständige Acer Kundendienst Zentrum. Die entsprechende(n) Adresse(n) und Telephonnummer(n) finden Sie auf Ihrer Garantiekarte oder im Internet unter: http://www.Acer.com

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GARANTIE – Bedingungen

Produkt	GARANTIEDAUER UND ART DER GARANTIE
AC1xx, AT1xx series	Erstes Jahr Vor-Ort-Service NBD + zweites und drittes Jahr nur kostenfreie Ersatzteile
Andere Servers	Drei Jahre Vor-Ort-Service mit Reaktion am nächsten Werktag
Storages	Drei Jahre Vor-Ort-Service mit Reaktion am nächsten Werktag
Server/Storage Optionen	1 Jahr Carry-in (oder bei Installation in einem Acer Server/Storage die Restgarantiezeit des Servers/Storages)

Garantieverlängerung und erweiterte Garantie

Informationen über optionale Garantieverlängerungen und Bestellmöglichkeiten finden Sie im Internet oder unter der Rufnummer der Acer-Niederlassung Ihres Landes.

Garantie des Produits

Garantie des Produits

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1. Etendue de la Garantie Contractuelle

1.1. La présente garantie contractuelle (la « Garantie Contractuelle ») (voir les sections « Exclusions » et « limitations » à l'article 2) vous confère des droits et remèdes spécifiques à l'encontre d'Acer (« Acer » tel qu'utilisé dans le présent document, signifie la société Acer située dans le secteur géographique où votre produit Acer a été vendu pour la première fois à un utilisateur final. Pour de plus amples renseignements, contactez votre revendeur Acer ou consultez la page Internet www.support.Acer-euro.com). Merci de lire attentivement le présent document, en faisant appel à cette Garantie Contractuelle, vous serez considéré comme en ayant compris et accepté les termes. Indépendamment de cette Garantie Contractuelle, vous pouvez bénéficier de droits différents et plus étendus à l'encontre du détaillant qui vous a vendu le produit Acer. La présente Garantie Contractuelle ne limite en rien de tels droits.

Le consommateur bénéficie de droits légaux selon la législation applicable à la vente des biens de consommation. Ces droits ne sont pas affectés par la présente garantie contractuelle. Ainsi, la présente garantie contractuelle vient en supplément de la garantie légale dont tout consommateur bénéficie pendant au moins 24 mois à compter de la date d'achat du bien et ce, indépendamment de ce qui est indiqué sur les cartes de garantie ou autres supports.

1.2. Acer garantit tout produit Acer, incluant des pièces et composants (options et accessoires) Acer d'origine installés par Acer dans votre produit Acer au jour de son premier achat par un utilisateur final (« ci-après ensemble le « Système ») dans un pays de l'Union Européenne (le « Champ Territorial »), contre tout défaut matériel ou de construction dans des conditions normales d'utilisation et pendant la durée de garantie spécifiée sur la carte de garantie fournie avec votre Système (la « Carte de Garantie »).

1.3. Tout logiciel fourni avec votre Système, incluant le système d'exploitation, est fourni « tel quel ». Acer ne garantit pas que le fonctionnement des logiciels fournis avec le Système sera ininterrompu ou exempt d'erreur, ni que ces logiciels répondront à vos besoins.

1.4. Si vous faites une réclamation au titre de la présente Garantie Contractuelle, Acer pourra, à son choix, réparer ou remplAcer tout ou partie du Système défectueux couvert par la Garantie Contractuelle par des Systèmes ou pièces neufs ou reconditionnés. Au cas où Acer opterait pour l'utilisation de pièces ou Systèmes reconditionnés, ceux-ci auront des caractéristiques ou performances équivalentes à des produits neufs. Toutes les pièces démontés et Systèmes remplacés au titre de la Garantie Contractuelle deviennent la propriété d'Acer.

1.5. La période de garantie court à compter de la date d'achat. La facture originale d'achat (ticket de caisse), indiquant la date d'achat du Système, constitue la preuve de la date d'achat.

1.6. La garantie est assurée dans la langue en vigueur du pays de l'Union Européenne dans lequel le service est demandé. Les services de réparation sous garantie impliquant des aspects linguistiques de votre Système (tels que clavier, logiciels) ne peuvent pas être exécutés dans une langue différente de celle utilisée dans le pays de l'Union Européenne où les services sont demandés.

2. Exclusions et Limitations

La présente Garantie Contractuelle est soumise aux exclusions et limitations suivantes :

2.1. Exclusions

La présente Garantie Contractuelle ne s'applique pas :

2.1.1. aux produits non fabriqués par ou pour Acer, ni aux produits vendus initialement à un utilisateur final dans un pays extérieur au Champ Territorial de la Garantie Contractuelle.

2.1.2. aux produits endommagés ou rendus défectueux suite à

2.1.2.1. une utilisation du Système non conforme à l'usage pour lequel il a été conçu, incluant notamment une utilisation non conforme au Guide d'Utilisation fourni avec le Système, ou tout autre abus ou négligence du Système ;

2.1.2.2. une modification du Système, notamment une utilisation de pièces non fabriquées ou vendues par Acer ;

2.1.2.3. une réparation ou service de maintenance non exécutée par Acer ou un prestataire de service agréé par Acer ;

2.1.2.4. un transport ou un emballage inappropriés lors du retour du Système à Acer ou à un prestataire de service agréé par Acer ;

2.1.2.5. une installation impropre de produits de tiers (par exemple carte mémoire).

2.1.3. aux pertes ou dommages de logiciels, données ou supports de stockage amovibles. Vous êtes responsable de la sauvegarde (copie de sauvegarde) de tous programmes, données ou supports de stockage amovibles. En effet, Acer peut être amené à choisir de remplAcer le Système envoyé sous garantie par un produit reconditionné de qualité équivalente, entraînant l'impossibilité pour vous d'avoir accès aux données stockée dans votre Système d'origine.

2.1.4. au matériel consommable, c'est-à-dire aux pièces qui nécessitent un remplacement périodique dans le cadre de l'utilisation normale d'un Système, et notamment les batteries d'ordinateurs portables.

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2.1.5. aux défauts mineurs des écrans LCD survenant sur des Systèmes équipés de la technologie LCD, à la condition que le nombre de pixels défectueux n'excède pas quatre (4) pixels défectueux par tranche de un million de pixels sur un écran LCD, et à la condition qu'il n'y ait pas plus d'un pixel défectueux dans la zone centrale de la tranche lorsque l'écran est divisé en neuf (9) tranches rectangulaires égales.

2.2. Limitations et exclusion de la Garantie

2.2.1. En faisant une réclamation dans le cadre de cette Garantie Contractuelle, vous reconnaissez que la réparation et, selon les disponibilités, le remplacement du Système conformément et dans les limites de la présente Garantie Contractuelle, constituent votre seul et unique recours vis-à-vis d'Acer ou de l'une de ses filiales ou société du même groupe au titre de la présente Garantie Contractuelle en cas de défaut du Système couvert par la présente Garantie Contractuelle.

3. Obtention du service de Garantie

Pour signaler une réclamation et/ou obtenir un service de garantie, veuillez vous reporter aux informations figurant sur la Carte de Garantie ou consultez la page Internet http://www.Acer.com

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CONDITIONS D'APPLICATION DE LA GARANTIE

PRODUIT	GARANTIE
AC1xx, AT1xx series	Intervention sur site avec intervention le jour travaillé suivant la 1ère année et garantie sur les pièces (uniquement) la 2ème et 3ème année
Autres Serveur	3 ans sur site avec intervention le jour travaillé suivant
Stockages	3 ans sur site avec intervention le jour travaillé suivant
Options pour les Serveurs/Stockages	1 an retour Atelier (ou la garantie restante du serveur/stockage si l'option est installée dans un serveur/stockage Acer)

Acer garantit la disponibilité de pièces de rechanges (au prix du marché à la date où le produit n'est plus garanti) une année à compter de la date de fabrication du produit, ou a défaut, le produit sera remplacé par un nouveau produit ou par un produit remis à neuf d'un niveau égal ou supérieur.

Extension de la garantie

Pour de plus amples renseignements sur l’extension de la garantie ou pour la demander, visiter le site Internet ou appeler le n° de téléphone de votre pays.

Garanzia Limitata del Prodotto

Garanzia Limitata del Prodotto

1. Ambito di applicazione della Garanzia Limitata

1.1. Questa garanzia limitata (vedi “Esclusioni” e “Limitazioni” di cui all’ art. 2) (“Garanzia Limitata”) Vi conferisce specifici diritti e rimedi nei confronti di Acer .

Vi preghiamo di leggere attentamente questo documento, poiché, in caso di esercizio della Garanzia, i termini e le condizioni in esso contenuti si presumeranno da Voi conosciuti ed accettati.

Indipendentemente dalla Garanzia Limitata (Limited Product Warranty) il Consumatore ha diritto, nei confronti del venditore, alla garanzia legale di conformità per 24 mesi dalla data dell'acquisto del prodotto in base alle norme del Codice del Consumo. I consumatori hanno diritti legali sanciti dalle leggi nazionali che governano la vendita dei beni di consumo. Questa garanzia non esclude, limita o sospende in alcun modo tali diritti.

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1.2. Acer garantisce che ogni prodotto Acer, comprese le parti e i componenti originali Acer (opzioni e accessori), installati nel Vostro prodotto Acer al tempo dell’acquisto (qui complessivamente denominato il “Sistema”), venduto per la prima volta ad un utente finale in uno Stato membro della Comunità economica europea (l’“Ambito territoriale”) sia libero da vizi nei materiali o nella costruzione in condizioni di uso normale, per tutto il periodo di garanzia come indicato nel documento di Garanzia Limitata fornito insieme al “Sistema” (“Carta di Garanzia”).

1.3. Ogni software fornito insieme al “Sistema”, compreso il sistema operativo, viene fornito nello stato in cui si trova e non è coperto dalla garanzia. In particolare, Acer non garantisce che il funzionamento di ciascun software fornito con il vostro “Sistema” sia esente da interruzioni o privo di vizi o risponda comunque alle Vostre necessità.

1.4. In caso di esercizio della presente Garanzia, Acer, a sua scelta, provvederà alla riparazione o alla sostituzione di ogni prodotto difettoso, o delle parti di esso coperte dalla Garanzia Limitata, avvalendosi di parti o “Sistemi” nuovi o riparati in fabbrica. Nel caso in cui Acer scelga di avvalersi di parti o “Sistemi” riparati in fabbrica, questi dovranno presentare livelli di funzionamento uguali a quelli dei nuovi prodotti. Tutte le parti oggetto di ricambio e tutti i “Sistemi” sostituiti in base a questa Garanzia Limitata torneranno di proprietà di Acer.

1.5. Il periodo di Garanzia decorre dal momento dell’acquisto. La fattura di acquisto in originale (o lo scontrino) recante la data di acquisto del “Sistema” costituisce prova della data dell’acquisto.

1.6. Il servizio di garanzia sarà eseguito nella lingua adottata nello Stato dell’Area Economica Europea (AEE) in cui il servizio richiesto viene effettuato. I servizi di riparazione in garanzia che richiedono l’adozione di elementi e termini linguistici (per esempio, tastiera, software) potrebbero non essere idonei ad essere eseguiti in una lingua diversa da quella adottata nello Stato membro dell’AEE in cui il servizio richiesto è effettuato.

2. Esclusioni e limitazioni

Questa Garanzia Limitata è soggetta alle seguenti esclusioni e limitazioni:

2.1. Esclusioni

Questa Garanzia Limitata non si estende a:

2.1.1. ogni prodotto non fabbricato da o per conto di Acer, o venduto per la prima volta ad un utente finale fuori dall’Ambito territoriale di questa Garanzia Limitata.

2.1.2. Ogni prodotto danneggiato o reso difettoso in conseguenza di:

2.1.2.1. un uso del “Sistema” diverso da quello ritenuto normale, compreso, a titolo meramente esemplificativo, l’uso difforme dalle istruzioni della Guida all’utente allegate al “Sistema”, o ogni altro abuso o negligenza riferita al “Sistema”.

2.1.2.2. ogni modificazione apportata al “Sistema”, compreso l’utilizzo di parti non fabbricate o vendute da Acer.

2.1.2.3. ogni servizio o riparazione effettuato da ogni altro soggetto diverso da Acer o da un Provider di Servizi Autorizzato Acer;

2.1.2.4. trasporto o imballaggio inadeguato in occasione della restituzione del prodotto ad Acer o ad un Provider di Servizi Autorizzato Acer,

2.1.2.5. erronea installazione di prodotti di terzi (ad esempio, memory cards).

2.1.3. Perdita o danneggiamento di programmi, dati, o supporti di memorizzazione rimovibili.

Siete responsabili del salvataggio (backing up) di tutti i programmi, dati o supporti di memorizzazione rimovibili.

Si noti che Acer può decidere di sostituire il Sistema inviato per i servizi di assistenza coperti dalla garanzia con un prodotto rigenerato di uguale qualità e, di conseguenza, potrebbe non essere più possibile accedere ai dati memorizzati sul Sistema originale.

2.1.4. Parti soggette ad usura, ovvero parti che richiedono una sostituzione periodica durante il normale periodo di utilizzo del Sistema, comprese, a titolo meramente esemplificativo, le batterie del notebook.

2.1.5. Difetti di lieve entità dei display LCD che si verifichino in sistemi dotati di tecnologia LCD display, a condizione che l’entità di tali difetti non sia superiore a quattro pixel difettosi per milione su ogni display LCD fornito e, ulteriormente, a condizione che, dividendo il pannello del display in nove uguali aree rettangolari, vi sia non più di un pixel difettoso nell’area centrale del display.

2.2. Limitazioni e Rinuncia [esclusione] alla Garanzia

2.2.1. L’esercizio della presente Garanzia Limitata fa presumere l’accettazione della riparazione e (se disponibile) della sostituzione, qualora possibile, in base ai servizi di garanzia sopra indicati, come unici ed esclusivi rimedi esperibili nei confronti di Acer o ognuna delle sue società controllate o controllanti, in relazione a qualunque violazione della Garanzia Limitata Acer qui descritta.

3. Concessione del Servizio in Garanzia

Per ogni reclamo o richiesta di assistenza in garanzia, fate riferimento alle informazioni contenute nella Vostra Carta di Garanzia o visitate il sito http://www.Acer.com

IT

CARTOLINA DI GARANZIA

PRODOTTO	PERIODO E TIPO DI GARANZIA
AC1xx, AT1xx series	1° anno intervento on-site con uscita entro il giorno lavorativo successivo alla chiamata + 2° e 3° anno solo componenti
Altri Server	3 anni intervento on-site con uscita entro il giorno lavorativo successivo alla chiamata
Storage	3 anni intervento on-site con uscita entro il giorno lavorativo successivo alla chiamata
Opzioni Server/Storage	1 Anno Carry-in (ovvero la garanzia residua del server/storage se il dispositivo viene installato in un server/storage Acer)

Estensione della garanzia

Per ulteriori informazioni o per ordinare un'opzione di upgrade della garanzia, visitare l'indirizzo Internet di Acer oppure chiamare il numero telefonico indicato per il proprio paese.

Garantía Limitada para Productos

Garantía Limitada para Productos

1. Cobertura de la Garantía Limitada

1.1 Esta garantía limitada (ver “Exclusiones” y “Limitaciones” en la Sección 2) (“Garantía Limitada”) le concede derechos y acciones contra Acer de carácter específico. Le rogamos que lea este documento cuidadosamente, ya que mediante la realización de una reclamación de conformidad con lo previsto en esta Garantía Limitada, usted acepta haber entendido y aceptado sus términos. De modo independiente a esta Garantía Limitada, puede tener derechos y acciones diferentes y más extensos contra el comerciante que le vendió el producto Acer. Esta Garantía Limitada no opera para limitar dichos derechos. Asimismo, esta Garantía Limitada no afecta los derechos que le concede el derecho imperativo de la legislación española aplicable.

El consumidor tiene derechos legales según la legislación aplicable que regula la venta de bienes de consumo y esta garantía no excluye, limita o suspende ningún derecho aplicable. Por ejemplo, los consumidores tienen minimo 24 meses de garantia desde la fecha de compra del producto - independientemente de lo establecido en cualquier tarjeta de garantía u otros materiales.

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1.2 Acer garantiza que cualquier producto Acer, incluyendo piezas y componentes (optionales y accessorios) genuinos Acer, que han sido instalados en su producto Acer en el momento de la compra (en adelante, colectivamente, serán designados como “Sistema”) vendido por primera vez a un usuario final en un país del Área Económica Europea (el “Ámbito Territorial”) está exento de defectos en materiales o trabajo en condiciones normales de uso durante la duración del período de garantía especificado en la tarjeta de la Garantía Limitada suministrada con su Sistema (“Tarjeta de Garantía”).

1.3 Cualquier programa de ordenador o software suministrado con su Sistema, incluyendo el sistema operativo, se entrega “Tal y como se Encuentra”. Acer no garantiza que el funcionamiento de cualquier programa de ordenador o software suministrado con su Sistema será ininterrumpido o libre de errores, o que dicho programa de ordenador o software cumplirá sus requisitos.

1.4 Si realiza una reclamación en base a esta Garantía, Acer, a su opción, reparará o reemplazará cualquier Sistema defectuoso o cualquiera de sus piezas cubiertas por parte de esta Garantía Limitada mediante la utilización, a opción de Acer, de piezas o Sistemas nuevos o reformados en fábrica. En el caso de que Acer opte por utilizar piezas o Sistemas nuevos o reformados en fábrica, los mismos tendrán características de funcionamiento iguales a aquellos correspondientes a productos nuevos. Todos los Sistemas y piezas cambiados o reemplazados de conformidad con lo previsto en esta Garantía Limitada serán propiedad de Acer.

1.5 El período de garantía comienza la fecha de entrega. El original de su factura de compra (tique de compra), mostrando la fecha de compra del Sistema, o la fecha que figure en el albarán de entrega correspondiente si este fuera posterior, es su prueba de la fecha de entrega.

1.6 La prestación del servicio de garantía se basará en el idioma principal utilizado, a nivel nacional, en el país del AEE en el que la petición del servicio fue realizado. Los servicios de garantía de reparación que se refieran a aspectos de su Sistema basados en la lengua (por ejemplo, teclado, software) es posible que no puedan ser prestados en cualquier idioma que sea distinto al idioma principal utilizado, a nivel nacional, en el país del AEE en el que la petición del servicio sea realizada.

2. Exclusiones y Limitaciones

Esta Garantía Limitada está sujeta a las siguientes exclusiones y limitaciones:

2.1 Exclusiones

La presente Garantía Limitada no se extiende a:

2.1.1 cualquier producto no fabricado por o para Acer, o que haya sido vendido por primera vez a un usuario final fuera del Ámbito Territorial de la presente Garantía Limitada.

2.1.2 cualquier producto que haya sido dañado o esté defectuoso como consecuencia

2.1.2.1 del uso del Sistema de un modo distinto a su uso normal previsto, incluyendo, sin limitación, la falta de uso del Sistema de conformidad con el Manual de Usuario que acompaña al Sistema, o cualquier otro uso del Sistema que sea abusivo o negligente;

2.1.2.2 de la modificación del Sistema incluyendo el uso de piezas no fabricadas o vendidas por parte de Acer;

2.1.2.3 de la prestación de servicios o la reparación realizada por parte de cualquier persona distinta a Acer o a un Prestador de Servicios Autorizado Acer;

2.1.2.4 del transporte o empaquetado inapropiado cuando se devuelva el Sistema a Acer o a un Prestador de Servicios Autorizado Acer;

2.1.2.5 de la instalación inapropiada de productos de terceros (por ejemplo, tarjetas de memoria).

2.1.3 la pérdida de, o el daño a, cualquier programa, dato, o medio de almacenamiento removible. Usted es responsable de guardar (realizando copias de seguridad o back-up) cualquier programa, dato, o medio de almacenamiento removible. Por favor, tenga en cuenta que Acer puede optar por reemplazar el Sistema entregado para la prestación de servicios de garantía con un producto reformado de igual calidad, y, de este modo, cualquier dato almacenado por usted en su Sistema original puede llegar a ser inacesible para usted de modo permanente.

2.1.4 piezas consumibles, así, por ejemplo, piezas que requieran ser reemplazadas de modo períodico durante el curso normal del uso del Sistema, incluyendo, sin limitación, baterias de portátil.

2.1.5 defectos menores de las pantallas de LCD que ocurran en Sistemas equipados con tecnología de pantalla LCD, siempre que no haya más de cuatro (4) pixels defectuosos por cada millón de pixels en una pantalla de LCD dada, y además siempre que, el panel de la pantalla esté dividido en nueve (9) áreas rectangulares iguales no haya más de un píxel defectuoso en el área central.

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2.2 Limitación y Exención de Responsabilidad de la Garantía

2.2.1 Si usted realiza cualquier reclamación de conformidad con lo establecido en la presente Garantía Limitada, se entiende que usted acepta que la reparación (de modo gratuito) del producto Acer, su sustitución, la rebaja del precio, o la resolución del contrato, según sea aplicable, de conformidad con la prestación de servicios de garantía descritos en el presente documento, son sus acciones frente a Acer o frente a cualquiera de sus sociedades filiales o sociedades matrices respecto a cualquier incumplimiento de la Garantía Limitada Acer establecida en el presente documento.

3. Obtención del Servicio de Garantía

Para informar de cualquier reclamación y/u obtener servicios de garantía, le rogamos que revise la información de contacto establecida en su Tarjeta de Garantía o que visite http://www.Acer.com

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TABLA DE REFERENCIA DE LA GARANTÍA

PRODUCTO	PERIODO Y TIPO DE GARANTÍA
AC1xx, AT1xx series	1er año In situ + 2do y 3er año sustitución gratuita de componentes
Otros Servers	3 años intervención In situ
Storage	3 años intervención In situ
Opciones para Servidores/ Storages	1 año con recogida (o garantía residual del servidor/almacenamiento si el componente esta instalado en un servidor/ almacenamiento Acer)

Opciones de ampliación y actualización de la garantía

Si precisa más información o desea solicitar alguna de las opciones de actualización de la garantía, visite la dirección de Acer en Internet o llame al número consignado para su país.

Beperkte Productgarantie

Beperkte Productgarantie

1. Garantiedekking

1.1 Deze garantiebepalingen, verder de: “Garantiebepalingen” kennen u bepaalde aanspraken jegens Acer toe (zie ook “Uitzonderingen” en “Beperkingen” in Sectie 2). Lees de Garantiebepalingen zorgvuldig door. Indien u een aanspraak jegens Acer maakt ingevolge de Garantiebepalingen, wordt u geacht de garantiebepalingen te hebben begrepen en aanvaard. Acer wijst u er op dat consumenten krachtens nationale wetgeving wettelijke rechten hebben betreffende de verkoop van consumptiegoederen. Mogelijk heeft u dan ook, onafhankelijk van de Garantiebepalingen, gelijke, andere en/of verderstrekkende aanspraken jegens degene die u het Acer product heeft verkocht. De Garantiebepalingen laten dergelijke aanspraken onverlet.

Toepasselijke consumentenrechten met betrekking tot de verkoop van consumentenproducten worden door deze garantie niet uitgesloten, beperkt of opgeschort. Een voorbeeld: Consumenten hebben recht op ten minste 24 maanden garantie vanaf de datum van aankoop - ongeacht wat er op garantiekaarten of ander materiaal staat vermeld.

1.2 De garantie van Acer ziet uitsluitend op het geval dat een Acer Product, inclusief originele Acer onderdelen en bestanddelen (opties en toebehoren) die zijn geïnstalleerd in uw Acer product ten tijde van de koop, hierna gezamenlijk te noemen het: “Systeem”, dat voor het eerst wordt verkocht aan een eindgebruiker in een van de lidstaten van de Europese Economische Ruimte, hierna te noemen het: “Territoir”, bij normaal gebruik gedurende de toepasselijke garantieperiode niet vrij is van gebreken in materiaal en/of vakmanschap. De toepasselijke garantieperiode is vermeld op de specifieke (product)documentatie zoals die is gevoegd bij het Systeem, verder de: “Garantiekaart”, die behoort tot de Garantiebepalingen.

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De klant is verantwoordelijk voor het weigeren of accepteren van een Acer product dat als nieuw wordt verkocht met een verbroken Acer beveiligingszegel, en het melden daarvan aan de verkoper.

Als de klant een Acer product met een verbroken zegel accepteert, geeft hij daarmee aan dat hij akkoord gaat met een gewijzigde (verminderde) garantie voor een dergelijk product in vergelijking met de standaardvoorwaarden die gelden voor een nieuw Acer product.

1.3 Iedere software die wordt geleverd bij, in en/of op het Systeem, inclusief het besturingssysteem, is verschaft “in de staat waarin het zich bevindt”. Acer garandeert noch de ononderbroken en/of foutloze werking van dergelijke software bij, in en/of op het Systeem noch dat dergelijke software voldoet aan uw verwachtingen en/of eisen.

1.4 De garantie van Acer bestaat er uit dat in het geval zoals genoemd in artikel 1.2 van de Garantiebepalingen Acer, naar eigen discretie, het defecte Systeem of onderdelen daarvan, voor zover deze vallen onder de garantie, zal repareren en/of vervangen door middel van nieuwe en/of gereviseerde onderdelen en/of Systemen. In het geval Acer er voor kiest om gereviseerde onderdelen en/of Systemen te gebruiken, zullen de prestatiekarakteristieken daarvan gelijk zijn aan die van nieuwe producten. Alle ingevolge de garantie vervangen onderdelen en Systemen worden eigendom van Acer.

1.5 De periode dat aanspraak kan worden gemaakt op garantie ingevolge de Garantiebepalingen, vangt aan op de datum van aankoop van het Acer product. U dient uw originele factuur (aankoopbon) te bewaren, aangezien de daarop vermelde datum van aankoop uw bewijs is van de datum van aankoop.

1.6 De garantie zal worden verleend met gebruikmaking van de primaire taal van de lidstaat van de Europese Economische Ruimte van waaruit het verzoek om garantie wordt gedaan. Het is mogelijk dat garantie reparatie en/of herstelwerkzaamheden met betrekking tot taalaspecten van uw Systeem (zoals toetsenborden en software) niet zullen kunnen worden uitgevoerd met gebruikmaking van een andere taal dan de primaire taal van de lidstaat van de Europese Economische Ruimte van waaruit het verzoek om garantie is gedaan.

2. Uitzonderingen en Beperkingen

De garantie kent de volgende uitzonderingen en beperkingen:

2.1 Uitzonderingen

Van garantie ingevolge de Garantiebepalingen is uitgezonderd:

2.1.1 ieder product dat niet is gefabriceerd door of voor Acer, of dat voor het eerst aan een eindgebruiker is verkocht in een land buiten het Territoir;

2.1.2 ieder product dat beschadigd of defect is geraakt als gevolg van:

2.1.2.1 gebruik van het Systeem anders dan voor het normale doel, waaronder, niet limitatief, dient te worden verstaan, het gebruik van het Systeem in afwijking van de voorschriften uit de gebruiksaanwijzing die bij het Systeem hoort, en/of enige ander misbruik en/of nalaten met betrekking tot het Systeem;

2.1.2.2 wijziging van het Systeem met gebruik van onderdelen die niet gefabriceerd en/of verkocht zijn door Acer;

2.1.2.3 dienstverlening en/of reparatie door een ander dan Acer of een door Acer geautoriseerde dienstverlener, verder te noemen: “Acer Authorized Service Provider”;

2.1.2.4 niet-deugdelijk vervoer en/of verpakking bij het verzenden/retourneren van het Systeem aan Acer of aan een Acer Authorized Service Provider; en/of

2.1.2.5 niet-deugdelijke installatie van niet van Acer afkomstige producten (zoals geheugenkaarten en software).

2.1.3 verlies van, alsmede schade aan software, gegevens en/of verwijderbare opslagmedia. U bent zelf verantwoordelijk voor het opslaan (waaronder het maken van reservekopieën) van software, gegevens en verwijderbare opslagmedia. Wees er op bedacht dat Acer er voor kan kiezen om het Systeem dat onder garantie wordt aangeleverd, te vervangen door een (her)gefabriceerd product van dezelfde kwaliteit, en dat derhalve door u op uw originele Systeem opgeslagen gegevens kunnen worden verwijderd en/of permanent ontoegankelijk voor u kunnen worden;

2.1.4 verbruiksonderdelen, dat wil zeggen onderdelen die periodiek dienen te worden vervangen gedurende het normale verloop van het gebruik van het Systeem, waaronder, niet limitatief, batterijen van draagbare computers;

2.1.5 kleine of ondergeschikte gebreken aan LCD beeldschermen die optreden in Systemen die zijn uitgerust met LCD beeldschermtechnologie, daarvan uitgezonderd de situatie dat cumulatief:
a. sprake is van meer dan vier (4) defecte beeldpunten (“pixels”) per miljoen beeldpunten op het betreffende LCD beeldscherm; én
b. er, in het geval het beeldscherm wordt verdeeld in negen (9) gelijke rechthoekige vlakken, sprake is van méér dan één defect beeldpunt in het middelste rechthoekige vlak van het LCD beeldscherm.

2.2 Beperkingen

2.2.1 Als u een beroep doet op garantie op grond van de Garantiebepalingen, stemt u er mee in dat reparatie en/of vervanging, voor zover toepasselijk op grond van de Garantiebepalingen, jegens Acer en de ondernemingen tot wie Acer in concernverband staat en/of van wie Acer een dochtermaatschappij is, uw enige aanspraak vormt met betrekking tot het geval als genoemd in artikel 1.2 van de Garantiebepalingen.

3. Verkrijging van garantie

Voor het melden van garantieaanspraken en het verkrijgen van garantie, verwijst Acer naar de contactinformatie zoals vermeld op de Garantiekaart.
U kunt tevens de internetpagina http://support.acer-euro.com bezoeken.

Voordat u uw Acer product retourneert voor service, moet u ervoor zorgen dat u een back-up heeft gemaakt van alle gegevens en programma‘s, en dat u alle vertrouwelijke en/of persoonlijke informatie of programma‘s (hierna ‚Gegevens‘ genoemd) van het product hebt verwijderd. Acer kan niet aansprakelijk worden gesteld voor enig verlies, enige beschadiging of onthulling van Gegevens waarover zij geen controle heeft, of die het gevolg is van het handelen of niet-handelen van derden, noch voor het herstel of de herinstallatie van Gegevens.

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3 JAAR BEPERKTE GARANTIE KAART

PRODUCT	GARANTIEPERIODE EN -TYPE
AC1xx, AT1xx	3 jaar: eerste jaar aan huis NDB – jaar 2&3 alleen reserve onderdelen
Other Servers	3 jaar aan huis NBD
Storages	3 jaar aan huis NBD
Server/Storage Options	1 jaar carry-in (of de resterende duur van de garantie van de server/storage oplossing, indien geïnstalleerd in een Acer server/storage oplossing)

Garantie-uitbreiding

Voor meer informatie over of om één van de opties voor garantie-uitbreiding te bestellen, bezoek de Acer website of bel het corresponderende nummer in uw land.

Limited Product Warranty

Limited Product Warranty

A. Coverage of Limited Warranty

This Limited Warranty confers upon you specific rights and remedies. The law of the country of your residence may give you different and more expansive rights and remedies, and the provisions of this Limited Warranty shall not operate to impair or abridge any rights or remedies you may have under such local laws. Subject to the Limitations and Exclusions described herein, Acer extends the limited warranties set out below. As used in this document, "Acer" refers to the Acer company in the country within the Territorial Scope of this Limited Warranty where your Acer System was first sold to an end-user. If you are not sure which Acer company is responsible, please refer to the Warranty Card accompanying your System.

1) System Warranty

Acer warrants any Acer computer hardware product ("System") first sold to an end-user in the Republic of South Africa (the "Territorial Scope"), to be free from defects in materials or workmanship under normal use for the duration of the warranty period as stated on the Limited Warranty card supplied with your System ("Warranty Card"). The warranty period commences on the date of purchase. Your original purchase invoice (sales receipt), showing the date of purchase of the System, is your proof of the date of purchase. This Limited Warranty extends beyond the original purchaser to any lawful successor in interest, provided, however, that anyone claiming under this warranty must, upon request, produce the original purchase invoice to be entitled to warranty services. Acer will, at its option, repair or replace any defective Systems or parts thereof covered by this Limited Warranty with new or factory-refurbished parts or Systems that are equal to new products in performance. All exchanged parts and Systems replaced under this Limited Warranty will become the property of Acer.

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2) Parts & Components Limited Warranty

For genuine Acer parts and components that have been purchased in a country falling in the Territorial Scope of this Limited Warranty and which have been installed in a System at the time of the original purchase of the System, and that are defined as "Options or Accessories" in the Acer price list in force at the time of the purchase by the original end-user, Acer extends a warranty equal to the warranty in effect with respect to the System in which the parts and components are installed.

3) Media & Software Limited Warranty

Regarding Acer-supplied software accompanying the System, Acer warrants the "hard copy" media, e.g. diskettes, CD-ROMs upon which this software is delivered to be free from defects in materials and workmanship for a period of 180 days after the date of purchase by the end user. In the event that you receive defective media, Acer will replace the defective media at no charge to you.

Except for this media warranty, any software is provided "As Is". Acer does not warrant that the operation of this software will be uninterrupted or error-free, or that this software will meet your requirements.

B. Warranty Limitations and Exclusions

The limited warranties with respect to Systems, Parts & Components, Media & Software, (collectively, "Product" or "Products") are subject to the following exclusions and limitations:

1) Exclusions

This Limited Warranty does not extend to:

1.1 any Product not manufactured by or for Acer, or first sold to an end-user in a country outside the Territorial Scope of this Limited Warranty (except notebooks subject to the "International Traveler Warranty").

1.2 any Product that has been damaged or rendered defective (a) as a result of use of the Product other than for its normal intended use, failure to use the Product in accordance with the User's Guide that accompanies the Product, or other misuse, abuse, or negligence to the Product; (b) by the use of parts not manufactured or sold by Acer; (c) by modification of the Product; (d) as a result of service by anyone other than Acer or an Acer Authorized Service Provider; (e) by improper transportation or packing when returning the Product to Acer or an Acer Authorized Service Provider; or (f)by improper installation of third-party products (e.g., memory cards); (g) by acts of God (e.g., lightning strikes, flooding); (h) systems damaged by external power faults (e.g. power surges or power spikes).

1.3 loss of any, or damage to, programs, data, or removable storage media. You are responsible for saving (backing up) any programs, data or removable storage media. Please note that Acer may opt to replace the Product submitted for warranty services with a remanufactured product of equal quality, and, thus, any data stored by you on your original product may become permanently inaccessible to you.

1.4 consumable parts, i.e., parts that require periodic replacement during the normal course of the Products usage, including without limitation, notebook batteries.

1.5 minor defects of LCD displays occurring in Products equipped with LCD display technology, provided that there shall not be more than four (4) defective pixels per million pixels on a given LCD display, and provided further that, if the display panel is divided into nine (9) equal rectangular areas, there shall be one defective pixel in the central area of the display.

2) Disclaimer of Warranty and Limitations

Except for the limited warranties set forth herein and subject to the applicable local law, Acer disclaims all other warranties, expressed or implied, including but not limited to implied warranties of merchantability or fitness for a particular purpose. In no event shall Acer, subject to the applicable local law, be liable for any incidental, special or consequential damages, including but not limited to loss of business, profits, data or use, whether in an action in contract or tort or based on a warranty, arising out of or in connection with the use or performance of the Product or any Acer-supplied software that accompanies the Product, even if Acer has been advised of the possibility of such damages. You agree that repair, and (upon availability) replacement, as applicable, under the warranty services described herein is your sole and exclusive remedy with respect to any breach of the Acer Limited Warranty set forth herein.

Repair time frames specified by the warranty are not guaranteed in any way, and indicate time to respond by Acer or its Authorized Service Provider. If a Specific repair time is required a special warranty extension, if available, must be purchased by the client.

C. Obtaining Warranty Service

Subject to the provisions, exclusions and limitations set forth above, you are entitled to On-site, Carry-In or Fetch-Repair & Return warranty service with respect to your Product as determined in the Warranty Card accompanying your Product. The exercise of such rights is subject to the following terms and conditions:

1. Repair service is available for Product purchased and located within the Territorial Scope of this Limited Warranty. Claims under this Limited Warranty will be honored only if made within the warranty period specified on the Warranty Card. On-Site repair service is available only in certain geographical areas. Please use the contact information on the Warranty Card to verify that your location is covered by On-Site service. In areas where On-Site service is not available, Acer offers Carry-In service or Fetch-Repair & Return.
2. Consult the Warranty Card for the phone numbers and other contact information, of the Authorized Service Providers and the Acer Authorized Service Centers in your country.
3. Before contacting Acer, please run the Hardware Diagnostics. This will help us provide you with better quality support. Please refer to your User's Guide for instructions.
4. Please call the Acer technical support number on your Warranty Card for the country you are located in. Acer will attempt to resolve warranty issues over the telephone and may require your assistance in performing routine diagnostic procedures in connection with this call. Your cooperation will aid in avoiding "no defect found" service interventions and the resulting charges. If Acer determines in the course of the telephone diagnostic procedure that the problem described by you can be remedied by replacing an external component (e.g., keyboard, mouse, speaker, etc.), Acer will ship to you free of charge such replacement component to be installed by you. If telephone resolution is not possible, Acer will then issue you a Repair Authorization Number ("CSS Number") for On-site, Carry-In or Fetch-Repair & Return service to be used as a means of identifying the Product to be repaired. All warranty repairs will be executed on a best endeavor basis.
5. On-Site repair, if your Product is eligible for such service, as determined by the Warranty Card accompanying your Product, will take place at your site. For On-Site warranty service, an Acer or Acer-authorized technician will be dispatched for repair. Acer may require you to use Fetch-Repair & Return or Carry-in service, if the Acer or Acer-authorized technician in his or her reasonable discretion determines that your site is not reasonably accessible or safe for the warranty repairs to be carried out.
6. Carry-In service, if your Product is eligible for such service, as determined by the Warranty Card accompanying your Product, is performed at Acer Authorized Service Centers. If you chose this service option, the Product will be held for pick - up by you at the Acer Authorized Service Centers after the repair service is completed.
7. For Fetch-Repair & Return service, if your Product is eligible for such service, as determined by the Warranty Card accompanying your Product, Acer will collect and return your product located within 80 Km radius of a main centre, to an Acer Authorized Service Provider as identified by Acer personnel at the time the HDA Number is issued. If you are opting for Fetch-Repair & Return service, you will be informed by Acer personnel on when the courier will collect your system. Acer will return the repaired Product at Acer's cost within a 80 Km radius of a main centre. If you do not use the freight forwarding services made available to by Acer, you will be liable for any resulting charges. Product located outside of the 80 Km boundary must be carried into an authorized repair centre.
8. If available, you should use the original shipping and packing materials and include a description of the symptoms giving rise to your warranty claims. The CSS Number must be placed on the exterior shipping container. Client must ensure that the unit is packed in protective packaging. It is the responsibility of the client to insure the product as Acer will not accept any liability for loss or damage during transportation or while the product is in possession of Acer.
9. You must provide Acer with proof of place and date of purchase. (i.e., you must include a copy of the original sales receipt shipped with the Product).

D. Charges

If you cause Acer to start the repair of a Product otherwise covered under this Limited Warranty and, Acer reasonably determines that the Product is not defective and that the problem giving rise to your service call was the result of your lacking ability to use the Product, the installation of incompatible software by a party other than Acer, computer viruses, and the like, Acer will charge you a flat fee of ZAR 570 for any Fetch-Repair & Return or Carry-In service call, and a flat fee of ZAR 800 for any On-Site service call.

ZA

3-Years LIMITED WARRANTY REFERENCE TABLE

PRODUCT	WARRANTY PERIOD AND TYPE
AC1xx, AT1xx	1y On site intervention NBD + 2nd and 3rd year free spare parts only
Other Servers	3 Years on-site NBD
Storages	3 Years on-site NBD
Server/Storage Options	1 year carry-in (or the server's/storage's residual warranty if installed in a Acer server/storage)

Please see the Limited Product Warranty in the Acer Customer Services and Warranty Guide for details regarding warranty coverage. For technical support, please call the corresponding phone number in your Country.

Warranty Upgrade Options

To obtain more information about or to order any of the warranty upgrade options please visit Acer WEB-sites or call the corresponding phone number in your Country.

Limited Product Warranty

MEA

Limited Product Warranty

A. Coverage of Limited Warranty

All Acer Product hardware products you purchased from any Acer Authorized Distributors, Resellers and Retailers (Authorized Vendors) in the Middle East, & Africa Region (excluding SADC countries) shall be warranted as follows:

1) System Warranty

(i) Warranty Statement

Acer Computer (M.E.) Limited warrants the Acer hardware products (excluding Expendable parts) described in this Warranty Booklet that are purchased from Acer or an Authorized Vendor* in the Middle East and North Africa Region, against defects in materials or workmanship under normal use for the warranty periods defined in the Warranty Card.

It is the responsibility of the customers to refuse to accept delivery of any Acer product sold as new when the Acer security seal is broken and notify the seller accordingly.

By accepting an Acer product with a broken seal, the customer acknowledges the warranty entitlement of such unit will be different (reduced) vs. the standard Terms and Conditions associated to a sale of a new Acer product. Details of the warranty are set forth in the remaining sections.

CONSUMERS HAVE LEGAL RIGHTS UNDER APPLICABLE NATIONAL LEGISLATION GOVERNING THE SALE OF CONSUMER GOODS AND THIS WARRANTY DOES NOT EXCLUDE, LIMIT OR SUSPEND ANY SUCH APPLICABLE RIGHTS

(ii) Warranty Period

The warranty period commences on the date of purchase.

(iii) Warranty Identification

The sales receipt or your purchase invoice showing the date of purchase of Acer Product and duly filled Warranty Instructions, showing the serial number and date of purchase of Acer Product, is the proof of the date of purchase. This Limited Warranty extends beyond the original purchaser to any lawful successor in interest, provided, however, that anyone claiming under this warranty must, upon request, produce the original purchase invoice to be entitled to warranty services.

(iv) Service Scope

Within the warranty period, Acer Authorised Service Provider (AASP) will perform repair or replacement of defects in workmanship or parts covered by this warranty in the region of Middle East Africa (excluding SADC countries).
* Refer AASP Location URL.

2) Parts & Components Limited Warranty

All exchanged parts and products replaced under warranty service will become the property of Acer. Acer reserves the right to replace defective parts with any serviceable used parts that meet the performance specifications of new parts.

3) Media & software Limited Warranty

Not Applicable

B. Warranty Limitations and Exclusions

1) Exclusions

The following situations are not covered by the warranty:

a) Normal wear and tear of the Acer Product.

b) Any defects due to repair, modification or damage to the Acer Product performed by anyone other than an AASP.

c) Any defect that results directly or indirectly from the use of parts not manufactured or sold by Acer.

d) Any defect resulting from operations that are not mentioned in the Acer Product's user guide.

e) Minor defects of LCD displays occurring in Products equipped with LCD display technology, provided that there shall not be more than four (4) defective pixels per million pixels on a given LCD display, and provided further that, if the display panel is divided into nine (9) equal rectangular areas, there shall be one defective pixel in the central area of the display.

f) Loss or damage of the Recovery/Resource CD (RCD).

g) Any damage that occurs due to transportation, fall, weather, extreme temperatures, shock, mishandling or other misuse of or negligence to the Acer Product after purchase.

h) Any defects due to natural disasters, e.g., fire, flood damage, earthquake and irregular voltage sources.

i) When customers cannot provide the sales receipt or purchase invoice or duly completed Warranty Instructions for the Acer Product.

j) When any alterations whatsoever are made to the Warranty Documents (receipt, invoice or the Warranty Card) regarding without limitation the date of purchase, the customer's name, the reseller's name or the serial number.

k) This warranty applies to the purchased Acer Product only. This warranty does not extend to Expendable Parts.

Expendable Parts are those items that during the normal course of Acer Product usage will require periodic replacement (eg. Notebook Batteries).

l) This warranty does not apply to any software preloaded on or otherwise sold with the Acer hardware products. All software is provided “as is” and Acer disclaims any and all warranties, express or implied, including but not limited to any implied warranty of non-infringement of third-party rights, merchantability or fitness for a particular purpose. Acer does not warrant that the software will be error free or that the software will meet your requirements.

m) Products purchased from any source other than Acer or Authorized Vendor.

n) Acer is not responsible for any damage to or loss of any programs, data or removable storage media. You are responsible for saving (backing up) any programs, data or removable storage media.

o) If any term in this Booklet is preempted by or contrary to applicable provisions of the local law of the country where the Acer Product was purchased, then such term shall be preempted or superceded to the extent necessary in order to comply with such local law.

2) Disclaimer of Warranty and Limitations

Except for the limited warranties set forth herein, Acer disclaims all other warran-ties, expressed or implied or statutory, including but not limited to implied warranties of merchantability or fitness for a particular purpose. Any implied warranties that may be imposed by applicable law are limited to the terms of this Limited Warranty. In no event shall Acer be liable for any incidental, special or consequential damages, including but not limited to loss of business, profits, data or use, whether in an action in contract or tort or based on a warranty, arising out of or in connection with the use or performance of the Product or any Acer-supplied software that accompanies the Product, even if Acer has been advised of the possibility of such damages. You agree that repair, and (upon availability) replacement, as applicable, under the warranty services described herein is your sole and exclusive remedy with respect to any breach of the Acer Limited Warranty set forth herein. Some territories, provinces or countries do not allow the exclusion or limitation of incidental or consequential damages for consumer products, and some territories, provinces or countries do not allow limitations on how long an implied warranty lasts. In such territories, provinces or countries, the exclusions or limitations of this Warranty may not apply to you. This Warranty gives you specific legal rights. You may also have other rights that vary from jurisdiction to jurisdiction. You are advised to consult the laws of the applicable territory, province or country for a full determination of your rights.

C. Obtaining Warranty Service

If you purchased an Acer Product that is covered by carry-in warranty service (as defined in the Warranty Card), you are entitled to carry-in repair service during the warranty period subject to the following terms and conditions:
You must contact an AASP in the country where you purchased the Acer Product or an AASP in another country where you are residing currently, as shown in the AASP list. The AASP will attempt to resolve the warranty issue over the telephone. If telephone resolution is not possible, the AASP may require your assistance in performing routine diagnostic procedures. If warranty repair is considered necessary, the AASP will then issue you a Return Material Authorization (RMA) number to be used as a means of identifying the Acer Product being returned for servicing. When returning Acer Product to AASP for repairs, please clearly mark the exterior of the shipping package or container with such RMA number for ease of identification.Before returning your Acer product to service, please ensure that you have backed up all data and programmes and please delete any confidential, proprietary or personal information or programmes (hereafter „Data“) from it. Acer is not liable for any loss, damage or disclosure of any Data outside of its control or due to actions or omissions of third parties nor for the restoration or re-installation of any Data.

You must send the defective Acer Product to an AASP by carrying it in or shipping it to the address provided to you by the AASP within 30 days of being issued a RMA. You must prepay any shipping charges, export taxes, custom duties and taxes, or any other charges associated with transportation of the Acer Product. In addition, it is recommended that you insure the Acer Product shipped or returned. You assume the risk of loss during shipment. You must provide the AASP with your Acer Product Warranty Instructions and sales receipt or purchase invoice bearing the Serial Number of the Acer Product as proof of your date of purchase.

D. Charges

For services which are not solely related to hardware problems covered by the warranty, you will be charged servicing fees by the AASP, including without limitation services relating to the following:

Installation / reinstallation of software.

Installation of accessories card purchased by end-user from third party.

Problems relating to “computer viruses”.

Problems relating to usage of any software, including year 2000 compatibility issues & other support activities.

*Please contact AASP for detail information about the applicable service charges (www.acer.ae/support/servlocations_01.html)

French & Arabic translations of the above contents have been provided for your convenience (Refer: http://www.acer.ae/support/warranty_01.html). However, for accurate interpretation reference should be made to the English version.

MEA

3-Years LIMITED WARRANTY CARD

PRODUCT	WARRANTY PERIOD AND TYPE
AC1xx, AT1xx	1y On site intervention NBD + 2nd and 3rd year free spare parts only
Other Servers	3 Years on-site NBD
Storages	3 Years on-site NBD
Server/Storage Options	1 year carry-in (or the server's/storage's residual warranty if installed in a Acer server/storage)

Warranty Upgrade Options

To obtain more information about or to order any of the warranty upgrade options please visit Acer WEB-sites or call the corresponding phone number in your Country (www.acer.ae/support/servlocations_01.html)

The content of the present limited guarantee should not compromise the legal guarantee of the consumer as granted by his national laws.

Garantía Limitada para Produtos

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Garantia Limitada para Produtos

1. Cobertura de Garantia Limitada

1.1 Esta garantia limitada (veja "Exclusões" e "Limitações" na Secção 2) ("Garantia Limitada") confere-lhe direitos e meios de reacção específicos contra a Acer. Por favor leia este documento cuidadosamente, uma vez que ao efectual uma reclamação ao abrigo desta Garantia Limitada, considerar-se-á que compreendeu e aceitou os seus termos. Indepedentemente desta Garantia Limitada, poderá ter direitos e meios de reacção distintos e mais abrangentes contra o comerciante que lhe vendeu o produto Acer. Esta Garantia Limitada não limitará tais direitos ou os direitos legais dos consumidores ao abrigo da legislação nacional que regulam a venda dos bens a consumidores e na demais legislação aplicavel.

Os consumidores têm direitos legais ao abrigo da legislação aplicável que determina a venda de bens de consumo e esta garantia não exclui, limita ou suspende qualquer desses direitos aplicáveis. Por exemplo, os Consumidores têm pelo menos uma garantia de 24 meses a partir da data de compra - independentemente do que esteja especificado nos cartões de garantia ou noutros materiais.

1.2 A Acer garante que qualquer produto Acer, incluindo partes e componentes genuínas Acer (opções e acessórios), que tenham sido instalados no seu produto Acer no momento da compra (colectivamente referidos como "Sistema") pela primeira vez vendidos a um consumidor final num país da Área Económica Europeia (o "Âmbito Territorial") estarão livres de defeitos nos materiais ou mão-de-obra sob condições de uso normal pelo período de duração da garantia especificado no cartão de Garantia Limitada fornecido com o Sistema ("Cartão de Gaantia") A Acer irá fornecer serviço de garantia, sem encargos, pelo período especificado no Cartão de Garantia (ou um período mais extenso, conforme requerido por lei).

1.3 Qualquer software fornecido com o seu Sistema, incluindo o sistema operativo, é fornecido, "As Is"(tal como se apresenta). A Acer não garante que qualquer software fornecido com o seu Sistema terá um funcionamento sem interrupções e sem erros, ou que tal software irá satisfazer as suas necessidades.

1.4 Se efectuar uma reclamação ao abrigo desta Garantia, a Acer irá, à descrição da Acer, reparar ou substituir qualquer Sistema que apresente defeito ou quaisquer componentes do mesmo cobertas por esta Garanita Limitada utilizando peças novas ou peças de fábrica recicladas ou Sistemas. No caso de a Acer optar por utilizar peças ou Sistemas de fábrica reciclados, estes terão características de desempenho iguais aos de um produto novo. Todas os componentes trocados e Sistemas substituídos ao abrigo deste Garantia Limitada tornar-se-ão propriedade da Acer.

1.5 O período de garantia começa na data de aquisição. A sua factura de compra original (talão de venda), exibindo a data de compra do Sistema, será a sua prova da data da compra.

1.6 O serviço de Garantia será executado com base no idioma primário utilizada no país da AEE onde o pedido de serviço for efectuado. Os serviços de reparação da Garantia envolvendo aspectos baseados no idioma do seu Sistema (ex.: teclados, software) podem não ser capazes de ser efectuados em qualquer/quaisquer outro(s) idioma(s) que o(s) idioma(s) utilizados no país da AEE onde o pedido de serviço for efectuado.

2. Exclusões e Limitações

Esta Garantia Limitada está sujeita às seguintes exclusões e limitações:

2.1 Exclusões

Esta Garantia Limitada não é extensível a:

2.1.1 qualquer produto não fabricado por ou para a Acer, ou pela primeira vez vendido a um utilizador final num país for a do Âmbito Territorial desta Garantia Limitada.

2.1.2 qualquer produto que tenha sido danificao ou considerado como defeituoso em resultado do uso:

2.1.2.1 do Sistema que não o seu uso normal, incluindo, sem limitação, falha na utilização do Sistema de acordo com o Guia do Utilizador que acompnaha o Sistema, ou qualquer outro abuso ou negligencia com respeito ao Sistema;

2.1.2.2 por modificação do Sistema incluindo o uso de componentes não produzidos ou vendidos pela Acer;

2.1.2.3 por serviço ou reparação por qualquer pesoa que não a Acer ou um Prestador de Serviços Autorizado pela Acer;

2.1.2.4 por transporte ou emabalamento impróprio quando devolve o sistema à Acer ou a um Prestador de Serviços Autorizado pela Acer; ou

2.1.2.5 por instalação imprópria de produtos de um terceiro (ex.: cartões de memória).

2.1.3 perda de qualquer, ou danificação de, programas, dados, ou meio de armazenamento de memória removível. Você é responsável pelo armazenamento (efectuar cópia de segurança) de quaisquer programas, dados ou meios de armazenamento de memória. Por favor tenha em atenção que a Acer poderá optar por substituir o Sistema apresentado para serviços de garantia por um produto re-frabricado de igual qualidade, e, assim, quaisquer dados por si armazenados no seu Sitema original podem ficar permanentemente inacessíveis a si.

2.1.4 partes consumíveis, isto é, partes que requeiram uma substituição periódica durante o período normal de utilização do Sistema, incluindo sem limitação, baterias de portáteis.

2.1.5 pequenos defeitos de visores de LCD que ocorram em Sistemas equipados com visores de tecnologia LCD, desde que não existam mais do que quatro (4) pixéis defeituosos por milhão de pixéis num determinado visor de LCD, e desde que também, o painel do visor esteja dividido em nove (9) areas rectangulares iguais não mais do que um pixel defeituoso na área central.

2.2 Limitação e Aviso de Garantia

2.2.1 Se efectuar uma reclamação ao abrigo desta Garantia Limitada, será considerado que aceitou a reparação, e (mediante disponibilidade) a substituição, se aplicável, ao abrigo dos serviços de garantia aqui descritos como o sua única e exclusiva acção com respeito à Acer ou qualquer das suas filiais ou subsidiárias ou sociedades-mãe com respeito a qualquer violação da Garantia Limitada Acer aqui exposta.

3. Obtenção de Serviço de Garantia

Para reporter quaisquer reclamações e/ou obter serviços de garantia, por favor veja as informações de contacto estabelecidas no seu Cartão de Garantia ou visite: http://www.Acer.com

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TABELA DE REFERENCIA DA GARANTÍA LIMITADA

PRODUTO	PERIODO E TIPO DE GARANTÍA
AC1xx, AT1xx series	1° ano intervenção On-Site NBD + 2° e 3° ano apenas serviço grátis de troca de peças
Outros Servers	3 anos de intervenção On site NBD
Armazenamento	3 anos de intervenção On site NBD
Opções Servidor/ Armazenamento (DE DADOS)	1 Ano Carry-in* (ou seja, a garantia residual do servidor/ armazenamento se o dispositivo é instalado em um servidor/ armazenamento Acer)
	*Carry-in é o serviço de entrega e devolução para conserto da Acer.

Acer contacts

	☎	www
AT	0900340121 0,88€/Min.	www.acer.at
BE	078150023	www.acer.be
CH	0848 745 745	www.acer.ch
CZ	531 027 777	www.acer.cz
DE	0900 1 73 78 37 0,24€/Min. aus dem Festnetz der Deutschen Telekom, Kosten im Mobilfunknetz können abweichen	www.acer.de
DK	33702070	www.acer.dk
ES	902202323	www.acer.es
EIRE	0818 202 210	www.acer.co.uk
FR	0825 002237 (Ligne prioritaire) 0969 32 0342 (Ligne standard)	www.acer.fr
FIN	098763574	www.acercomputer.fi
GR	8015002000	www.acer-euro.com/gr
HU	06 1 555-5200	www.acer.hu
IT	199509950	www.acer.it
LU	90072223	www.acer.be
NO	815 220 25	www.acer.no
NL	09002020767	www.acer.nl
PT	808300011	www.acer.es
PL	0 801 080650 or 022 471 07 77	www.acer.pl
SE	060-10 25 00	www.acercomputer.se
SK	2 4920 7070	www.acer.sk
UK	08717601000	www.acer.co.uk
MEA	0097148056400	www.acer.ae
ZA	0861653653	www.acer.co.za
RU	+7 (495) 646-5367 - горячая линия технической поддержки Acer для Московского региона 8 (800) 500-2237 - бесплатный номер для звонков из других регионов России.	
UA	(+380 44) 498 05 95	www.acer.ua

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